

NSS Quantitative REPORT

What is the NSS?

- The NSS is a survey aimed at final year undergraduates that gathers experiential feedback on the courses undertaken by the students.
- The aim is to gather honest feedback centred on what it is like to study a particular course at their institution.
- The feedback provided is seen as a way to give students a powerful collective voice that will help to shape their course and University.
- The survey itself is made up of 27 questions that relate to eight different aspects of the learning experience at University.
- Students are then given the chance to provide positive and negative comments in open text questions.
- Question 26 is of particular interest as it relates directly to the Union. This asks if “The students’ union (association or guild) effectively represents students’ academic interests”.

Q26. The students' union (association or guild) effectively represents students' academic interests.

- UPSU has scored 61% agreement, the same as 2017
- We are ranked 47th out of 150 Unions, an increase from 52nd out of 141 in 2017
- We are 4th out of all Southern Unions, an increase from 5th in 2017
- We are 6th out of our 11 top UCAS competitors, a drop from joint 4th in 2017
- We are 8th out of 20 Alliance Group Unions, a drop from 5th in 2017

Although the last two years have seen a considerable drop from 2016 (79% score), this is due to the question being rephrased from “I am satisfied with the Students' Union (Association or Guild) at my institution”.

This drop in score is sector wide, and the Union is still above the sector average by 5%.

It is also worthy to note that we have maintained this, despite the return of several strongly performing Unions that had previously boycotted the NSS and were therefore excluded from the 2017 results.

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University	Q26 Score, % Agree	Alliance Group Rankings, based on Q26	Regional Rankings, based on Q26	Top 10 UCAS Competitors Rankings, based on Q26
Nottingham Trent University	68	1	-	1
Coventry University	67	2	-	2
Bournemouth University	66	-	1	3
University of Hertfordshire	63	3	-	4
University of Surrey	63	-	2	-
Teesside University	63	3	-	-
University of Winchester	63	-	2	-
University of Huddersfield	62	5	-	-
University of Lincoln	62	-	-	-
Plymouth University	62	5	-	5
University of Portsmouth	61	8	4	6
University of Portsmouth +/- vs. 2017	Same	-3	1	-2
University of Central Lancashire	60	9	-	-
University of Chichester	60	-	5	-
University of Salford	58	10	-	-
National Average	56			
Kingston University	56	11	-	-
Manchester Metropolitan University	56	11	-	-
Sheffield Hallam University	56	11	-	-
University of the West of England	56	11	-	7
University of Greenwich	55	15	-	-
University of Southampton	51	-	6	8
University of Sussex	51	-	6	-
Liverpool John Moores University	50	16	-	-
University of South Wales	50	16	-	-
University of Brighton	49	18	8	9
Southampton Solent University	49	-	8	9
University of Kent	46	5	-	11
Open University	46	19	-	-
Oxford Brookes University	42	20	-	-

Q27. Overall Satisfaction

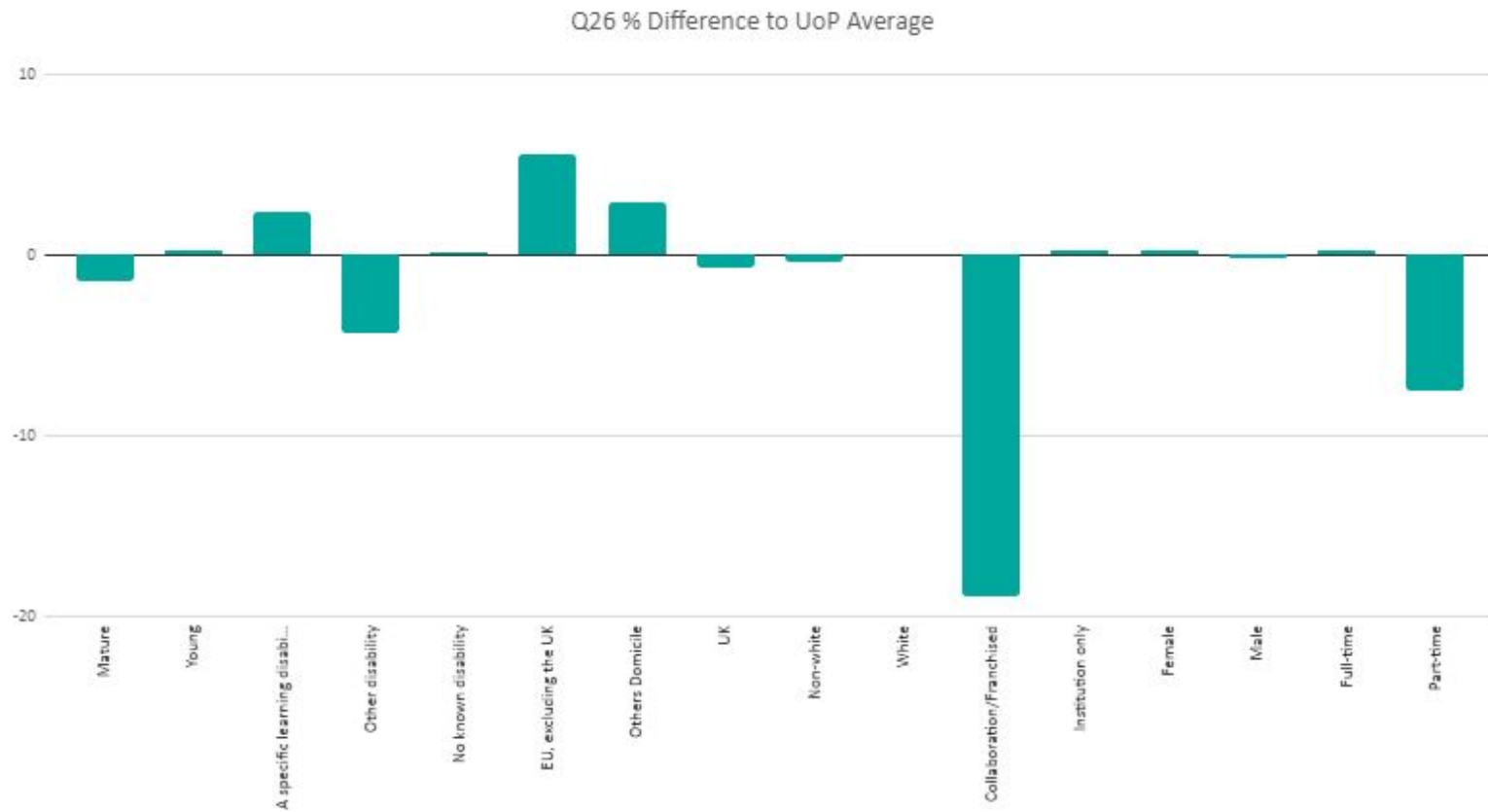
- UoP has scored 88% agreement, the same as 2017
- They are ranked 19th out of 150 universities, an increase from 24th out of 149 in 2017
- They are 1st out of all Southern universities, the same as 2017
- They are 2nd out of our 11 top UCAS competitors, the same as 2017
- They are 3rd out of 20 Alliance Group Unions, a drop from 2nd in 2017

The below table shows how each category of the NSS has scored.

Category	UoP Average	Sector Average
Learning resources	88.36%	85.4%
Overall satisfaction	87.51%	83.48%
The teaching on my course	85.76%	84.21%
Learning opportunities	83.76%	83.14%
Academic support	82.29%	79.58%
Learning community	79.14	76.55%
Organisation and management	76.78	74.66%
Student Voice	75.8	73.33%
Assessment and feedback	74.56	73.28%

Demographics

The below graph highlights the differences for included demographics compared to the University average on question 26 (Union representation of academic interests).



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Faculties

The below table looks at how the top and bottom 10 courses for questions 26 and 27 are split across each Faculty.

NB. Where some courses have the same score, there are more than 10. E.g. 16 courses received 100% for Q27.

Faculty	% of Q26 top 10 courses	% of Q27 top 16 courses (16 joint on 100%)	% of Q26 bottom 11 courses (2 joint 10th last)	% of Q27 bottom 10 courses
BAL	10	19	9	40
CCI	10	6	18	10
HSS	30	31	18	0
SCI	10	19	36	30
TEC	50	25	18	20

What is the data used for?

The NSS data is vast and it is likely that it will be used throughout the year as insight needs arise. It has already been used or identified for:

- Strategy forming, resulting in a Union focus on representation, development, and welfare, as well as demographics, schools and departments requiring extra support.
- Networks identification
- Inclusivity and opportunity within student groups
- Identification of University best practice
- Course Rep support and guidance
- Support for the Listening Channels workstream, focusing on student feedback
- Identification of key areas for campaigning
- Collaboration with Student Experience Committee on key themes

Qualitative Data

- The Insights team has also written a report on the qualitative data from the NSS.
- This is composed of the positive and negative comments in open text questions.
- The themes identified throughout these comments broadly match the question categories of the NSS.

If you have any questions, or if there is any other data you wish to view, then please contact insights@upsu.net